

# Group Quality Policy

Camira's purpose is to deliver style with substance, celebrating textile design and manufacturing, to bring commercial and transport interiors to life. We always aim to deliver a product you can trust, which is made, tested and supported by a commitment to total quality and excellence.

Our quality policy is underpinned by the following guiding principles:

- Maintain conformance with ISO 9001 (Quality Management System) and ISO 17025 (competence in testing and calibration)
- Comply with relevant industry, legal and regulatory requirements
- Maintain robust technical governance through best practice in testing, calibration and certification
- Target continuous improvement in product quality, delivery promise, customer service, and complaint handling
- Inspire and engage with our people, customers and suppliers through effective implementation and monitoring of controlled processes
- Promote innovation and investment in people, talent, plant and equipment
- Set, monitor and review quality objectives in line with the principles of this policy



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ANTHONY CROALL

Commercial Director

Dated: December 2019