

Coronavirus update: Camira – open for business

17th April 2020

As I've done several times in recent weeks, I wanted to update you all again on our global operations as we continue to navigate our way through the Coronavirus pandemic. We all find ourselves at different points in this unfolding situation: business is getting back to normal for our Asia Pacific operations in Shanghai, in some European countries there is an easing of lockdown and the beginnings of a slow return to a level of normality, while in North America stay at home orders have been extended, likewise here in the UK for at least another three weeks.

Whatever stage you're at, it is clear that our interlinked global supply chains won't be fully restored for some time yet, so we're doing our utmost to manage our service levels by continuing to manufacture fabrics, and providing global distribution of both fabrics and samples.

Our latest global operational update is here for information:

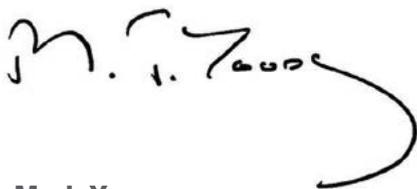
- UK manufacturing – we continue to provide focused manufacturing capacity which from 20th April is being extended to additional product lines by adding a second production shift
- UK warehousing and distribution – ongoing operations, serving global customers from available stockholdings and through stock replenishment as it comes through production
- China warehousing and distribution – normal operations, serving China and some Asia Pacific regions from available stockholdings
- North America warehousing and distribution – supplying infrastructure critical fabrics only, with additional distribution provided from the UK
- Australia warehousing and distribution (transport fabrics) – ongoing operations
- Lithuania manufacturing – to be resumed on 27th April
- Samples – continue to be despatched from the UK, some European offices, China and North America. Samples can also be ordered on Material Bank in North America.

In most countries, apart from China, our front-line sales and customer service teams are continuing to work remotely from home using digital meeting platforms, as well as phone and email. Please continue to reach out to your usual contacts, or of course you can use our website or social channels. If anybody is unavailable for whatever reason, you will be re-directed to another team member who will be able to help. If there are any delays in responding to you - as some colleagues juggle home schooling as well as home working - please do bear with us and we will try our best to get back to you as soon as possible.

These continue to be testing times, but they are also times of solidarity and hope. We've all been touched by the effects of the spread of the virus and can't fail to have been moved by the selfless acts of the many frontline key workers. We're very grateful to those essential furniture businesses working on urgent healthcare and government infrastructure support, playing our own small part in providing fabrics for UK Nightingale Hospitals, washable textiles for face masks in USA, and washable fabrics to be made into laundry bags for medical uniforms here in the UK.

Once again, we thank you all for your patience and understanding as we manage our way through these exceptional circumstances. We're all looking forward to returning to normal operations on a global basis just as soon as it is safe to do so when national public health safety restrictions are lifted. In the meantime, as always, we send you our sincere good wishes for the health of your own company, and most importantly the health and wellbeing of you and your families.

Best regards



Mark Young
Group Sales Director

camira